

First Time Login to Business Online Banking

Welcome to Broadview's Business Online Banking system. To login for the first time after the transition to Broadview, visit Broadview's website at www.broadviewfcu.com or download the Broadview mobile app.

First time Login for Primary User

Refer to the correspondence received to confirm your username has or has not changed. If your existing username is in use at Broadview, your new username will be your existing username followed by the last four digits of your EIN/Tin – example: JoesLawnServ1ce = JoesLawnServ1ce1234.

To login for the first time:

Go to www.broadviewfcu.com.

On the left side of the page, **enter your existing username and password** or use the new username and password sent to you.

Click **Log In**.

Click **Yes, I'm the Primary Owner** at the prompt. If you are not the Primary Owner, use the blue text link at the bottom of the screen to go back to the home page to Enroll in Online Banking.

Read through the Terms and Conditions. Click the **Accept check box** if you agree. This is a one-time practice and will not occur at every login.

Click **Continue**.

Confirm you are the **Primary Owner**.

Enter your **Username**.

Enter your **Social Security Number (for DBA accounts)**
or TIN/EIN (for LLC, LLP, or Corporation).

Click **Continue**.

Step 2 of 4

Confirm You Are The Primary Owner

By entering your SSN/Tax ID below, you acknowledge under penalty of law that you are rightful owner of this SSN/Tax ID, that you are the primary owner of the share accounts you are attempting to access, and that you hereby consent to a consolidated online view of all your accounts using one username/user id.

The following information is used to verify your membership with Broadview FCU and that you are the primary owner of the account(s).

Username

SSN/TaxID

Continue

Choose **one of three methods** for Password Reset. Options include:

- Email
- SMS Text
- Voice Call

Click **Continue**.

For this example, we chose Voice Call.

You will receive a six-digit code by the method you selected.

Enter the **six-digit Verification Code**.

Click **Verify**.

Step 3 of 4

Password Reset Method

Email

A one-time code will be sent to your email address.

SMS Text

A one-time code will be sent to your mobile phone.

Voice Call

You will get a call that reads a one-time code to you.

Continue

Step 3 of 4

Password Reset Method

Email

A one-time code will be sent to your email address.

SMS Text

A one-time code will be sent to your mobile phone.

Voice Call

You will get a call that reads a one-time code to you.

Select Phone Number
(***) ***-534

Continue

Step 4 of 4

Verification Code

A 6-digit code has been sent to your email dst***ht@hartgen.com.

Enter Code

Code Will Expire In 5 Minutes

[Resend code](#) or [Change method](#)

Verify

You will be prompted to create a new password.

Enter your **new password**. Your new password must be between 8 and 256 characters in length, contain at least one lower case letter, one upper case letter, at least one number and at least one special character. **Make your password as complicated as possible! And something you will remember.**



TIP: Phrases work very well and use numbers or special characters in place of some of the letters.

Create your password

Your password must be between 8 and 256 characters in length, contain at least one lower case letter, at least one upper case letter, at least one number, and at least one of the following special characters `_ ~, @, #, $, %, ^, &, *, +, =, ` , [,] , ; , : , ! , ~ , ? , (,) , [,] , and -`.

You can login using your Username and your new password.

If assistance is needed, please reach out via secure chat, contact the Member Solutions Center or your local branch.

Username is required

 Remember Me

Success!

[Find Username or Forgot Password?](#)
[Register a New Account](#)