Broadview
Federal Credit Union

New Business Online Banking Features

Broadview's Business Online Banking system brings new and exciting features to your online banking experience. Below is a list of the main system differences you will experience.

Bill Pay

The new Bill Pay experience gives you everything all in one place. This means that all your business's bill pay vendors are now located under your username. The accounts for which the funds are debited will be the same. However, with the new consolidated Bill Pay experience, you can pay all your bills for all your businesses in one convenient location.

Accounts all in one place

All your linked business accounts will appear on your landing page or dashboard page. No need to use a drop down or navigate to a different spot. Your accounts will be in one spot for quick and easy viewing. You can also hide accounts that are no longer in use or closed.

Linked personal account(s)

If you previously had personal accounts linked to your business account login, that information will be available after conversion and is in an easily accessible drop-down menu in the upper right corner of your new landing page. Simply click on the person icon in the upper right-hand corner and choose Switch Profile.

ACH Services

If you used ACH services through online banking, that service has been upgraded and made more convenient. ACH services are now available under the Business Tab at the top of your landing page. Simply click on the Business Tab (Now called the Business Widget) and choose BusinessACH.

- ACH templates will carry over in the new system.
- ACH templates can be used as a single use or recurring without having to re-enter information.
- ACH templates can be easily edited or copied instead of re-creating new templates.
- Payees are now available and can be added to or removed from any template. No need to enter the information multiple times.
- Payees may be attached to as many templates as you wish.
- Easily schedule ACH transfers and recurring ACH transfers.

IMPORTANT ACTION ITEMS:

- If you have recurring ACH transfers, you will need to re-enter the delivery date upon conversion for the transfer to take place.
- Existing ACH templates will require you to set up a Payee and attach it to the template.
- If you have Sub Users, you will need to reset their password for them to login for the first time. It is the perfect opportunity to review their information and Permissions.

For help, please refer to the User Guide, Contact the Member Solutions Center or reach out to our new Business Support help desk at 518-464-5373.